



Practice Policies

Appointments and Cancellations

Cancellations and re-scheduled appointments, IF NOT RECEIVED AT LEAST 24 HOURS IN ADVANCE, will be subject to a \$50 fee. This is necessary because a time commitment is made and held exclusively for you. If you are late for an appointment, you may lose some of that appointment time

Call 911 or visit any local emergency room if a true emergency arises.

Social media and Telecommunication Due to your confidentiality and the importance of minimizing dual relationships, Harmony Heaven, and associated providers do not accept friend or contact requests from current or former clients on any social networking site (Facebook, LinkedIn, etc.). We believe that adding clients as friends or contacts on these sites can compromise your confidentiality and our respective privacy. It may also blur the boundaries of our therapeutic relationship.

Medication Refills It is your responsibility to ensure that you have an appointment scheduled with your prescriber before your prescription runs out. We understand that extraneous circumstances may interfere with your ability to meet with your prescriber before you are out of medication. In this case, please call us for an appointment, and we will do our best to schedule you within 24 hours. If you cannot wait for an appointment, please contact the Harmony Heaven office. All voicemails received at the Harmony Heaven office voicemail will be returned within 24 hours.